



Quality Mission Statement

Vision

To be regarded by our customers as the best precision machining and assembly services supply partner.

Mission

To provide services efficiently and effectively whilst always complying with customer requirements in every respect.

To help ensure we achieve our Mission and therefore realise our Vision we will;

Customers

- Ensure we have the capability to meet customer requirements.
- Ensure we comply with customer requirements.
- Ensure we fulfil delivery promises.
- Maintain open and honest customer relationships.
- Encourage feedback to help identify our strengths and weaknesses.

Internal Systems

- Identify and manage risks associated with effective operations and customer satisfaction including changes to operational, customer and regulatory requirements.
- Harness and protect organizational knowledge.
- Manage working practices to ensure they are performed effectively, efficiently and safely.
- Sustain quality excellence through continual improvement of working practices.
- Set and achieve quality objectives.
- Maintain a quality management system that complies with AS9100 rev D and other applicable legislative and regulatory requirements.

Suppliers and Subcontractors

- Use suppliers and subcontractors who share our commitment for consistently meeting customer requirements.
- Use suppliers and subcontractors who have the necessary skills and expertise and who operate in an environment conducive to delivering reliable products and services.

This policy is communicated to all staff and made available to other stakeholders as necessary to ensure understanding. It is periodically reviewed by the Quality Manager and updated where required to ensure its continuing suitability.

Signed

J Caulkett (Quality Manager)

Date April 2026

Address: 5 Albany Road, Granby Industrial Estate, Weymouth, Dorset, DT4 9TH.

Contact: 01305 568000 | info@imluk.com | www.imluk.com